



We're **IT** for You

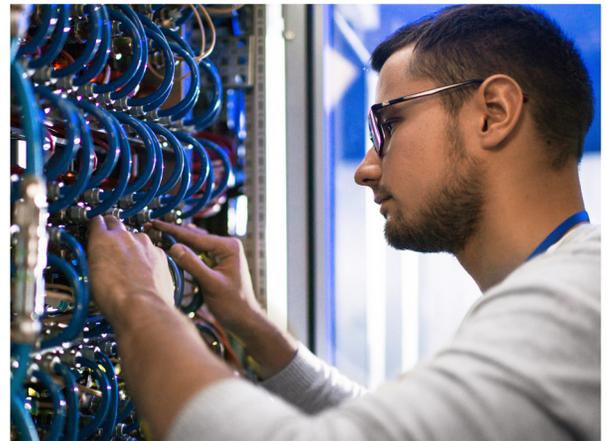
ACS is the leading provider of IT services to small and medium-sized businesses in New England. For over 30 years ACS has had a unique approach to supporting our clients' technology needs.

We help our clients increase profitability and reduce operating expenses by delivering complete technology support at a fixed price. These services include proactive network, server and computer management as well as cloud, strategic planning and disaster recovery services.



Our Mission

To treat every client with the highest level of respect, integrity and professionalism; while providing the optimum level of service our industry has to offer.



The ACS Culture

ACS strives to go above and beyond for all of our clients to earn their long-term business. We do this by building a culture that is dedicated to finding the right people and empowering them to provide excellent service every day.

Like Bill Belichick and the New England Patriots the ACS team not only gets the job done, we get the job done well!

The ACS Service Categories

Managed IT Services	Professional Services	Cloud Services	Disaster Recovery
<ul style="list-style-type: none"> • 24 x 7 x 365 Monitoring & Management • Unlimited Remote Help Desk • Unlimited Server & Network Support • Onsite Support • Virtual CIO Services 	<ul style="list-style-type: none"> • Project Planning/ Consulting • Procurement Services • Third-Party Vendor Management • System Installs & Software Upgrades • Office Moves & Relocations 	<ul style="list-style-type: none"> • Office 365 • Microsoft Azure • Private/Public Cloud • SPAM Filtering • Email Encryption • Hosted Applications • Mobile Device Management 	<ul style="list-style-type: none"> • Local and Offsite PC Backup • Local and Offsite Server Backup • Server Disaster Recovery • Scheduled Testing of Backups • Risk Assessments

The ACS Formula for Success

Customer Service	Innovative and Knowledgeable Approach	Dedication to Excellence
<ul style="list-style-type: none"> • We know customers' expectations and continuously monitor them for changes • We systematically deliver consistent results • We continuously measure our results • We hire and train the best people • We recognize and reward outstanding performance • We create and sustain a customer-focused culture • We have long-term relationships with customers, vendors and partners 	<ul style="list-style-type: none"> • We do what it takes to add value for our customers -- even if that means defying convention by thinking outside of the box. • We constantly look for ways to improve • We stay current on industry and customer trends • We train our people continuously • We constantly look for solutions that will empower our clients to meet their business objectives 	<ul style="list-style-type: none"> • We identify, measure and monitor the ACS Success Factors • We constantly monitor performance • We compensate our technicians based on performance • We commit ourselves to continuous personal development



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